

Svea Stampi operates since 1982 in an industrial context for the production of injection moulds for plastic and aluminium articles. It operates in several sectors: automotive - furnishing - hydraulics - hydro-sanitary and general accessories. One of the most important priority is to assure a punctual delivery to the customer, as well as the after-sales support and the modification service realised in a short time.

Svea Stampi identified the relevant areas for its purpose, paying attention to the technology development of its machines park and to internal and external product processes for the customer in all the European and global market.

An object of Svea Stampi is to select the suppliers of products and services with a willingness to quality and reliability, (raw material, thermal treatments and components for the mould construction) to satisfy technical norms and cogent prescriptions according to customer needs, in order to offer the requested product with reliability and repeatability. In this way the customer can appreciate the intrinsic characteristics of our products. The company makes available its competence and experience for the development and creation of quality and competitive solutions.

We look for suitable suppliers (steel, thermal treatments, tools, etc...) that we control and, when possible, evaluate their availability to growth.

We work hard to support and suggest the customer with our technical and commercial office, to solve eventual specific requests, as our experience in mould design and construction let us to get a high specific know – how over the years, that is important for the improvement of our Quality Management System, to maintain our purposes:

- ✓ make available the necessary resources to the Quality Management System;
- ✓ determine, understand and satisfy the customers' requests and the cogent applicable requests;
- ✓ determine/ face and update the risks and the resulted opportunities;
- ✓ increase the customer satisfaction

The main objectives of Svea are:

- ✓ Strengthen the market and research new customers
- ✓ Customer satisfaction
- ✓ Reliable suppliers, eliminating the malfunctions
- ✓ Costs reduction due to non-conformities
- ✓ Motivate and give value to its personnel
- ✓ Assure the efficiency and reliability of the processes and facilities
- ✓ Assure the profitability to SVEA

The choice and extent of these purposes are updated efficiently over time, the support instrument for the achievement of the above mentioned purposes is the norm UNI EN ISO 9001: 2015.

The Quality Manager has to report to the General Management the results of the System implementation to allow a continuous improvement.

Ilario Giacomini

A handwritten signature in blue ink that reads "Giacomini Ilario".